

10 KEY INDICATORS TO MONITOR IN THE WAREHOUSE

Security



Security incident rate

Number of accidents or near misses reported each month.

Quality



Quality of preparation

% of preparation errors detected (internal or customer)



Stock reliability

% of inventory deviations from theoretical stock



Quality of preparation

% of preparation errors detected (internal or customer)



Number of ruptures in picking

% of "non-preparable" order lines on theoretical available stock

Cost



Productivity preparation

Number of packages/pallets/parts prepared per hour and per person



Occupancy rate

% of occupied locations out of total capacity



Reception service rate

% of supplier deliveries put into stock within the planned timeframe



Shipping service rate

% of orders shipped within the promised timeframe



Absenteeism rate

: % of unplanned absences or departures/replacements over a given period



Clément BONIOL



iObeya